# FUTURE CALL

## Future Call Model FC-1204 Totally Hands Free Voice Activated Dialing and Answering Telephone



### OWNER'S MANUAL AND OPERATING INSTRUCTIONS

Welcome to your new Totally Hands Free Voice Activated Dialing and Answering Telephone! This phone gives you the opportunity to be totally hands free in answering and making phone calls. Let's get to know your system:



- 1. Receiver
- 2. Hook Switch
- 3. Phone No. Card
- 4. Speaker
- 5. Microphone
- 6. Handset Cord
- 7. MUTE Button
- 8. SPEAKER Button
- 9. P/REDIAL Button
- 10. Speaker Volume Control
- 11. KEY Buttons(1~9;\*;0;#) 23.
- 12. Ringer (OFF/LO/HI) Switch

- 13. Handset Volume Switch
- 14. Ringer Indicator
- 15. 911 Button
- 16. OK Button
- 17. MENU Button
- 18. Phone Line Jack
- 19. DC Jack
- 20. Display
- 21. DOWN Button
- 22. UP Button
  - FLASH Button
- 2

### INSTALLATION

### **Connecting the Phone Cord**

Insert one end of the phone cord into the line jack at the rear of the unit, then insert the other end into the wall jack. NOTE: if you have a VoIP (Voice over Internet Protocol) phone system, then you may need to plug directly into the phone modem.

#### **AC Adapter**

To operate the unit you must use the AC Adapter, connect the included AC Adapter to the DC jack on the rear of base and to a wall outlet having 120 V. 60Hz AC only.

For use outside of the U.S., the AC Adaptor is 110v - 220v so all that is required is a power plug adapter for worldwide power requirements.

(Note: Avoid the electric shock, use in the dry place)

#### Wall Mount

Your phone comes standard with wall mount screw holes in plate on the back of the phone:

To use the wall mount.

Place 2 screws into the wall, then hook slots on the bottom of the base over the two screws heads and pull down to lock into place.



### **GETTING STARTED**

When you connect the power cord, the Totally Voice Activated Dialer will say *Welcome to the Voice Dialer Phone*. You are now ready to set up your system. So let's enter the lead voice – which is the phrase you'll use to activate the Totally Voice Activated Dialer to make a call. First, press the OK button and hold for 3 seconds. You will hear the *lead voice not set* 

- Press the number 5 key. The Totally Voice Activated Dialer will prompt you to speak a phrase and you will see the red LED come on below the mute key wait ½ a second after the LED is on then use a 2 word simple phrases like "Please Call". Be sure to speak clearly and without any other background noise. You do not need to yell or be too close to the Totally Voice Activated Dialer. Just speak normally.
- 2. The Totally Voice Activated Dialer will prompt you to say your phrase again. Be sure to repeat the phrase as exactly as the first time as possible. You'll see "training" on the LED screen.
- 3. If the Totally Voice Activated Dialer doesn't recognize what you said, don't worry it will ask you to try again
- 4. Once you've successfully entered your Lead Voice, the Totally Voice Activated Dialer. Will let you know.

Now you can move to your ANSWER CALL phrase.

- 1. Press the Number 3 key
- 2. You will hear the answer call voice not set
- 3. Use a 1 word phrase like " Answer "
- 4. Repeat steps 1-4 from above

And finally, let's enter the END CALL phrase.

- 1. Press the Number 3 key
- 2. You will hear the end call voice not set
- 3. Use a 1 word phrase like " End "
- 4. Repeat steps 1-4 from above

And you're all set!! If you want to review what you've recorded, press the 1 and 3 keys to move back and forth through the menu. When you're happy with what you've recorded, press the MENU KEY to get back to the main screen. You can review these at any time by Pressing and holding the OK button for 3 seconds and then pressing the Number 3 key to hear each voice prompt

## Entering Phone Numbers into the Address Book for Call by Name Dialing

Your Totally Voice Activated Dialer can hold up to 17 numbers in which you can call by name. Here is how to enter these: First, press and hold the OK button for 3 seconds. You will hear your "Lead Voice" phrase. Press the number 3-3 times until you hear "the name not set" and see on the LED screen: "No. 01 not set!"

- 1. Press the Number 5. You'll be prompted to "Please insert the phone number." Enter a phone number by dialing it on the keypad. Be sure to enter the number just as if you were making a regular call. You'll see the number on the LED screen
- 2. When finished press the OK button
- 3. The unit will prompt you to say a name you will see the red LED come on below the mute key wait ½ a second after the LED is on then.
- 4. Again, use a simple phrase like "Ron"
- 5. The V.A.D. will prompt you to say the name again to confirm. You'll see "training" on the LED screen.
- 6. Once accepted, the Totally Voice Activated Dialer will say the name and the number associated with it.

You can repeat this process for slots 02-17. To get to the next slot, simply press the number 3 key.

Make a mistake? No problem. Press the Number 4 key. You'll

see "Deleted" on the screen and the Totally Voice Activated Dialer will say "the name not set." Press the number 5 key and start again.

When you're finished, press the MENU button and you'll be back at the main screen. You can come back at any time to enter additional Call by Name numbers or make changes. You can review these at any time by Pressing and holding the OK button for 3 seconds and then pressing the Number 1 or Number 3 key to scroll through your address book

A NOTE ABOUT CALLING 911: If you want to call 911 using the hand's free option, you will need to program it into your address book.

#### **Additional Features**

The Totally Voice Activated Dialer also works as a standard telephone. You can pick up the handset to answer or place a call. Additionally, calls can be made by hands free by pressing the green SPEAKER button located on the bottom of the base. The Totally Voice Activated Dialer is call – waiting enabled. Pressing the FLASH key located near the top of the base will allow you to switch between calls.

The red 911 key enables you call 911 immediately when pressed. No need to pick up the handset.

The P/REDIAL key located on the bottom of the unit allows you to redial the last number called.

## Making a Call, Answering a Call, Ending a Call with Total Voice Dialing

Making a call:

- Say your "Lead Voice" phrase.
- The Totally Voice Activated Dialer will answer you "I 'am ready who would you like to talk to?"
- Say a name from your address book. Totally Voice

Activated Dialer will then say ok the name is \_\_\_\_\_ and then states the number being called

- You then can have a conversation through the speaker phone on the base
- NOTE: If you don't record a lead voice, and still want to use the call by voice feature simply press the "OK" key one time and the phone will answer "I 'am ready who would you like to talk to "You then can say any name in your address book and your call will be connected. You then can speak totally hands free.

Answering a call:

- When a call comes in, the Totally Voice Activated Dialer will ring as any other phone will.
- Then it will speak the phone who is calling you then it will continue to ring.
- While the phone is ringing there is silent time between rigs at this silent time the red LCD below the mute key will come on at this time speak your "answer call" phrase that you recorded
- Totally Voice Activated Dialer will then answer the call and you can then have a conversation through the speaker phone on the base

### Ending a call: THIS IS AN OPTION

- When you are finished with your conversation, say your "end call" phrase that you recorded the Totally Voice Activated Dialer will then disconnect.
- There are 4 more ways the call will disconnect automatically so don't worry if your end word is not working

#### **Setting the Menu Functions**

Your new Totally Voice Activated Dialer has some functions that you can choose to program. These are all optional. To program these:

- 1. Press the MENU key
- 2. Use the UP and DOWN keys to scroll through the menu
- 3. Press the OK key to change any settings
- 4. Follow the prompts on the LCD screen
- 5. Press the OK key again to save and exit

NOTE: long pressing the MENU button will lock the menu so changes cannot be made. Long pressing again will unlock. We recommend that you DO NOT change any of these unless you have a specific need or requirement. The factory settings will work in most cases.

Menu Functions:

- SET DATE: To set the date, press the OK button. Enter the date and time by using the keypad. Press OK when finished
- LOAD MFG DEFAULT: this will reset your Totally Voice Activated Dialer to the manufacturer default settings. Once, reset, you will need to re-program all voice commands and re-enter any address book entries.
- SET TALK TIME: This is the amount of time you want to talk before the Totally Voice Activated Dialer automatically hangs up. The default is 60 minutes (no limit when set to "0")
- CHANGE "911" NUMBER: This is an option where you can change who the Totally Voice Activated Dialer will call if you press the red 911 key on the base station.
- SET FLASH KEY: The amount of time the Totally Voice Activated Dialer will take to switch between calls when you receive another incoming call by pressing the FLASH key.

- SET LONG CODE: Set how long the tone is when you press a key
- SET AREA CODE: Allows you to pre-set the area code for the Totally Voice Activated Dialer to automatically dial when activated

# CID Operation at Standby mode, Review/Erase/Setting voice user names and numbers/Callback:

- 1. Use key "UP/DOWN" to review CID records. First row of display will show the name and date circularly which frequency 1.6 second. Second row of display show the phone number.
- Press key "4", display shows "Delete CID?", press key "OK" to confirm.
- Press key "7", display shows "Delete All CID?", press key "OK" to confirm.
- Press key "5", the showed record will be led to add to voice phone book. (Please refer to method 2 of H. Setting Voice User Names and Numbers.)

## Call Back Operation When review CID, you can call back to the callers.

- 1. Press key of speakerphone or pick up handset, the showed number will be dialed automatically at once.
- 2. If area code or IDD code need to add, simply press "Redial" button to find the correct code, phone number will then dial out within 3 seconds automatically with area code.

## **IMPORTANT SAFETY INSTRUCTIONS**

Before using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons including the following: Read and understand all instructions.

Follow all warnings and instructions marked on the product. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.

Do not place this product on an unstable cart, stand, or table. The product may fall causing serious damage to the product. Slots and openings in the enclosure and the back and bottom are provided for ventilation, to prevent overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.

This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.

Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.

Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

Never push objects of any kind into this product through enclosure slots as they may touch voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.

Do not disassemble this product. Take it to a qualified service technician or center when repair work is required. Opening or removing covers may expose you to voltage or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

Unplug this product from the wall outlet and refer to qualified service personnel under the following conditions:

- When the power supply cord or plug is damaged or frayed.
- If liquid has been spilled into the product.
- If the product has been exposed to rain or water.
- If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.
- If the product has been dropped or the enclosure has been damaged.
- If the product exhibits a distinct change in performance. Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.

Do not use the telephone to report a gas leak in the vicinity of a leak.

Never install telephone wiring during a lightning storm.

## SAVE THESE INSTRUCTIONS

### SERVICE

According to FCC regulation. This equipment which has been certified and registered by the FCC, may only be repaired by authorized person, the FCC certification may be voided. Should you encounter any problems, please call the FUTURE CALL LLC.

Toll-free Customer Hotline for assistance:

## 1-888-934-CALL (2255), Monday - Friday between the hours of 9:00 am - 6:00 pm PST

For general inquires, you can e-mail to help@future-call.com or visit our website at **www.future-call.com** 

#### FOR WARRANTY AND OUT-OF WARRANTY SERVICE:

You may call our toll-free hot line on 1-888-934-CALL (2255) 9 AM-6 PM PST or E-mail to help@future-call.com

QUESTIONS?

#### STOP...don't take unit back to the store. LOOK...for the toll-free "help" telephone number. LISTEN... as our experts talk you through the problem. LIMITED WARRANTY AND SERVICE

FUTURE CALL LLC. Warrants this product to be free from defective materials or factory workmanship and will replace or repair this unit or any part thereof, except batteries, if it proves to be defective in normal use or service within 180 days from Date of original purchase. Our obligation under this warranty is the repair or replacement of the defective instrument or any part thereof, except batteries. This warranty will be considered void if unit is tampered with, improperly serviced, or subjected to misuse, negligence or accidental damage. There are no other express warranties other than those stated herein.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. TO OBTAIN SERVICE PLEASE E-MAIL US ON help@future-call.com OR CALL US TOLL FREE 1-888-934-CALL(2255) 9 AM-6 PM PST (IF THE UNIT IS UNDER WARRANTY PROOF OF PURCHASE MUST BE PROVEN).

Made in China